



18 November 2016

An Open Letter to Friends Members,

To quote R. David Lankes from his recent work Expect More: Demanding Better Libraries from Today's Complex World: "bad libraries build collections, good libraries build services, and great libraries build communities."

When asked what my vision is for the Collier County Public Library system I without hesitation answer *to build communities*. CCPL has well developed collections. We have services and programs that are second to none, but it is time we take it to the next level. . .to build communities. Great libraries recognize the community as part of the collection. Our current community visioning project will help us identify where we can enhance services, collections and programs to build communities.

But before we take up the challenge of building communities, CCPL will be completing the following projects during the current fiscal year:

- Installation of self check-out at all libraries (except Everglades)
- Website and logo redesign
- Installation of color copiers/printers at all locations
- Installation of iPads for children to use in-house at all libraries
- Bring all library computers online with the County network for greater patron security and stability of service

So what can you do? Expect more from your library!

Tell me what your library back home does. For those of you living here year-round, tell me what your childhood library did, or what other libraries do that you have visited in your travels. Tell me what you think libraries should do. Right now the sky is the limit. I want us to work together over the next year to determine our steps in creating a GREAT LIBRARY.

Respectfully,

A handwritten signature in blue ink, appearing to read "Tanya R. Williams".

Tanya R. Williams
Division Director-Library

